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Newsletter (December, 2021)

The End of 2021

Another crazy year is ending but we got through it together. We would like to thank you for making this year great despite all the things that are happening in world. You've stayed positive and rose above and beyond to make this community great. We love working with each one of you and we're thrilled to be a part of this strongly knit community. We know that not everything is easy especially with everything that is going on, but we are confident that we'll all get through everything we're experiencing and come out stronger on the other side. We're hopeful for 2022 and everything we can accomplish together. Enjoy the holiday season and New Year's and we'll see you all in 2022.

NEW CREDIT REPORTING AVAILABLE

Beginning in the new year, we are excited to offer *Zego Pay LevelCredit Reporting™* as a free benefit to our residents. This service can help you build your credit history and improve your credit score each time you make your rent payment. When you opt-in for the service through the TWA portal and make your payment online (or use the *Zego CashPay™* service), your payment is reported to major credit bureaus and shows up on your credit report as a new tradeline with positive information. A tradeline is simply another name for an open account on your credit report. The impact is largest for those with no credit or a low score, especially if its due to a thin record (not enough credit data on file). The payment will be reported to the bureaus monthly and will show up on your credit report usually a month later.

Only those who opt-in and make their payments electronically will be eligible for this free credit reporting service. If you have not already signed up, it is easy to do so. First, make sure you have provided your email address to the management office. Next, scan the QR code below with your smartphone or visit <https://mhenterprise.twa.rentmanager.com/> and click Sign Up to get started.



TWA Portal

The email you submitted to the management office will be used as your username and this email will be used to confirm your identity.



Rocky Road Meringue Pie Recipe

BENEFITS OF USING TWA PORTAL

Ingredients:

- 2/3 cup mini marshmallows, plus extra to decorate
- 1/4 cup red glace cherries
- 1/4 cup roasted salted peanuts, plus extra chopped peanuts, to decorate
- 3 egg whites
- 3/4 cup caster sugar
- 40g dark chocolate, melted, to decorate
- 1 tbsp shredded coconut, toasted
- Maraschino cherries, to serve
- Chocolate shortcrust pastry
- 1 1/2 cups plain flour
- 2 tbsp Dutch processed cocoa
- 2 tbsp caster sugar
- 150g butter, chilled, chopped
- Chocolate custard
- 2/3 cup custard powder
- 2 tsp Dutch processed cocoa
- 2 cups milk
- 150g dark chocolate, chopped

Tenant Web Access (TWA) is a secure portal that allows tenants to access their account online and complete multiple tasks. Instead of heading to the leasing office with a rent check, a finished application, or a signed lease, tenants can complete these activities online instantly from any web-enabled device 24/7.

- Need to know how much your water bill is? Log into your account and you can find your complete transaction history including payments already made and any open charges on your account.
- Need to sign a new lease and can't make it into the office during business hours? Sign your lease online and then you will also have access to it 24/7, printing a copy any time you need it.
- Need report a tree that needs serviced, a ditch that is clogged, or some other issue with your lot? Click on Service Issues and then add the issue, which will be immediately reported to your Property Manager.

You can even download the **rmResident** app on your smartphone to have access to your TWA account on the go. Use the QR codes below depending on whether you have an Apple™ or Android™ brand smartphone.



rmResident App
(Apple)



rmResident App
(Android)

When prompted for the Company Code, enter **mhenterprise**. You will use the username and password you created for the TWA portal.



Instructions:

- Step 1

Make Chocolate shortcrust pastry: Preheat oven to 180C/160C fan-forced. Grease a 3cm-deep, 22.5cm (base) round loose-based fluted tart pan. Place on a baking tray. Place flour, cocoa and sugar in a food processor. Process until combined. Add butter. Process until fine crumbs. Add 2 1/2 tablespoons iced water. Process until pastry just comes together. Shape into a ball. Cover with plastic wrap. Refrigerate for 30 minutes.

- Step 2

Roll out pastry between two sheets of baking paper until 5mm-thick and large enough to fit the prepared tart pan. Line base and side of pan with pastry. Fold excess pastry over edges. Prick base with a fork. Refrigerate for 15 minutes. Line pastry case with baking paper. Fill with pastry weights or uncooked rice. Blind-bake for 15 minutes. Remove paper and weights. Bake for a further 15 minutes. Cool.

- Step 3

Meanwhile, make Chocolate custard Place custard powder and cocoa in a medium saucepan. Whisk until combined. Whisk in 1/3 of milk until smooth. Whisk in remaining milk. Cook, stirring for 5 minutes, over medium-high heat or until mixture boils and thickens. Remove from heat. Stir in chocolate. Stand for 5 minutes. Stir until smooth. Cover surface with plastic wrap. Set aside for 30 minutes to cool slightly.

- Step 4

Add marshmallows, cherries and peanuts to custard. Stir until combined. Using a small, serrated knife, trim excess pastry from tart case. Carefully transfer tart case from pan to a serving plate and fill with custard. Level top with a spatula. Refrigerate for 1 hour or until set.

- Step 5

Using an electric mixer, beat egg whites and sugar on high for 8 to 10 minutes or until sugar has dissolved. Dollop mixture over custard. Using a spatula, make furrows in top. Using a blowtorch, brown meringue until top is golden (see note). Drizzle with melted chocolate. Decorate with extra marshmallows and peanuts. Sprinkle with coconut. Top with cherries. Serve.



The Community Working Together

We all know that homes need to be upkept and sometimes things need repaired. We have received word from members of the Augusta Woods community that they would prefer to stay within the community to offer and receive services. We will be trying to work with members of the community to post both services to be provided and service requests. If you have specialized skills and would like to offer your services, please reach out to us and let us know. We are still working on the exact approach we will take with this but we're hoping to offer a list of paid services such as lawn service, cleaning, painting etc. that can be posted in the community for other residents to use. We would also like to be able to post service requests for residents to accept. If you have any suggestions or are interested in this please let us know!

HOLIDAY HOURS



All MHE management offices will be closed on Friday, December 24th and Monday, December 27th in observance of Christmas. The offices will also be closed on Friday, December 31st in observance of the New Year holiday. We wish you all a happy and safe holiday season and a new year full of prosperity and good health. Thank you for choosing to live in our communities.